



**Applicant Tracking System VS** 

**Recruitment Automation Platform** 



# Introduction

ATS (Applicant Tracking System) and recruitment automation platforms are software platforms used by talent acquisition professionals and recruiters to streamline acquiring talent. ATS is designed to manage the initial stages of the recruitment process, from job postings to applicant tracking and selection, whereas Recruitment Automation Platforms automate the end-to-end recruitment process, from managing job postings to onboarding new employees.

The major differences between ATS and Recruitment Automation Platforms are in their scope and capabilities. ATS is limited in its capabilities and is used to manage only the initial stages of the recruitment process. Recruitment automation platforms are more comprehensive and automate the entire recruitment process.

Understanding both ATS and Recruitment Automation Platforms helps talent acquisition professionals and recruiters determine which platforms are best suited for their needs and can also make an informed decision on which tool to use for their recruitment process.





# Why is it important to talent acquisition professionals and recruiters?

As the business landscape continues to evolve, recruiters are under immense pressure to hire top talent in a timely and cost-effective manner. This is where ATS and recruitment automation platforms come in. These technologies are designed to streamline the recruitment process by automating various tasks such as resume screening, candidate communication, and interview scheduling. As a result, recruiters can focus on the more strategic aspects of their job, such as candidate engagement and building relationships.

The potential of recruitment automation platforms goes beyond streamlining the hiring process. By utilizing data analytics and machine learning algorithms, these platforms can help recruiters identify and predict top performers, improve retention rates, and enhance the overall hiring experience. Recruiting is no longer just about filling open positions; it's about building a talent pipeline that supports a company's long-term success.

Understanding the challenges, uses, and potential of ATS and Recruitment Automation Platforms is crucial for recruiters who want to stay ahead of the competition and build a talent pipeline that supports their company's long-term success. By embracing these technologies and staying informed about the latest trends, recruiters can drive positive outcomes for their organizations and transform the way they approach talent acquisition.



Applicant Tracking Systems (ATS) are software platforms that are used by organizations to streamline their recruitment processes and improve their hiring outcomes. ATS automates many of the manual tasks involved in recruiting, such as job posting, candidate screening, and interview scheduling. By leveraging advanced algorithms, ATS can analyze, and parse resumes for relevant information, identify the most qualified candidates, and rank them according to their suitability for the role. ATS can also provide recruiters and hiring managers with valuable insights into the hiring process, such as time-to-hire metrics and the effectiveness of various sourcing channels. It can also help organizations save time and resources while improving the overall quality of their hiring process.

# **Advantages:**



Recruiters rely on Applicant Tracking Systems (ATS) as a critical tool in modern recruitment processes. With ATS, recruiters can streamline their hiring process, reduce manual work, and gain valuable insights into their recruitment efforts. Here are some significant advantages of using ATS:

# Improved candidate tracking

ATS allows recruiters to track the progress of each candidate from the initial application to the hiring decision. This allows recruiters to manage their candidate pipeline and avoid losing track of promising candidates.

#### **Efficient job postings**

ATS automates job postings to multiple job boards and social media sites, making it easier to reach a wider pool of candidates with less effort. This saves recruiters time and enables them to cast a wider net to attract top talent.

#### Simplified resume screening

ATS scans resumes for specific keywords and criteria, filtering out unqualified candidates. This helps recruiters focus on the most promising candidates, saving them time and resources in the recruitment process.

#### **Enhanced communication**

ATS automates email and text message communication, sending personalized messages and keeping candidates informed about the status of their applications. This improves candidate experience, increases engagement, and enhances the recruiter's employer brand.

# **Actionable data insights**

ATS provides valuable data insights, such as candidate sources, time to hire, and applicant demographics. This data helps recruiters make informed hiring decisions, optimize recruitment strategies, and track the effectiveness of their recruitment efforts.



## **Drawbacks:**



Recruiters rely on Applicant Tracking Systems (ATS) as a critical tool in modern recruitment processes. With ATS, recruiters can streamline their hiring process, reduce manual work, and gain valuable insights into their recruitment efforts. Here are some significant advantages of using ATS:

# Eliminating qualified candidates

ATS can screen out suitable candidates who do not match specific keywords or requirements. It may overlook qualified candidates because their resumes do not match specific criteria.

## Bias in resume screening

ATS can perpetuate bias in the recruitment process if the system is not designed to account for unconscious bias. For example, if the system is programmed to look for certain educational institutions or qualifications, it may exclude applicants who may have obtained their skills through alternate routes.

## Negative candidate experience

ATS can create a negative experience for candidates if the system is not user-friendly or if the application process is too complicated. Candidates may also feel like their application is lost in a black hole since they often receive no feedback or response after submitting their application.

#### Cost

Implementing and maintaining an ATS can be expensive for organizations, especially for small businesses that may not have the resources to invest in the technology.

#### Lack of personalization

TS may lack the personal touch that can be achieved through traditional recruitment methods, such as face-to-face interviews. This lack of personalization can make it difficult for organizations to assess a candidate's cultural fit and soft skills.



The ATS market was worth **\$2.3 billion** in 2021 and is expected to reach **\$3.2 billion** by 2026, with a compound annual growth rate of **6.7%**.

-MarketsandMarkets



Recruitment Automation Platforms are software solutions that streamline and automate the recruitment process, from candidate sourcing to onboarding. These platforms use a range of technologies, such as artificial intelligence, machine learning, and natural language processing, to automate many of the manual tasks involved in recruiting. Some of the key features of Recruitment Automation Platforms include candidate sourcing, resume screening, interview scheduling, and communication tools. The platforms can also integrate with other systems, such as Applicant Tracking Systems (ATS) and Customer Relationship Management (CRM) platforms to provide an all-inclusive and smooth recruitment experience. These platforms also offer analytics and reporting tools to help recruiters track key metrics and optimize their recruiting processes. By automating the repetitive and time-consuming tasks related to recruitment, RAPs empower recruiters to focus on building relationships with candidates and making informed hiring decisions.

# **Advantages:**



Recruitment automation platforms have revolutionized the hiring process, providing recruiters with a variety of advantages that can streamline the process and improve candidate quality. Here are some of the key benefits of using recruitment automation platforms:

# **Enhanced candidate sourcing**

By automating job postings to multiple job boards and social media sites, recruitment automation platforms can help recruiters reach a larger pool of potential candidates, attracting a more diverse and qualified talent pool.

## **Faster screening and shortlisting**

These platforms can automate the initial screening and shortlisting of candidates based on predefined criteria, such as qualifications, experience, and skills. This enables recruiters to identify the most suitable candidates and focus their time and resources on them.

#### Improved candidate engagement

Recruitment automation platforms can help build and maintain relationships with candidates throughout the hiring process. By automating multi-channel communication, sending personalized messages, and keeping candidates informed about the status of their applications, the platform can enhance the candidate experience and improve the employer brand.

#### **Data-driven decision-making**

Recruitment automation platforms can provide valuable data insights, such as candidate sources, time to hire, and applicant demographics. This data helps recruiters make more informed hiring decisions and optimize the recruitment strategy for better results.



# **Drawbacks:**



Recruitment automation platforms offer a wide range of benefits, but recruiters must also consider some potential drawbacks when using these tools. Here are some key drawbacks to using recruitment automation platforms:

# Lack of personal touch

Recruitment automation platforms can automate much of the hiring process, but this can also result in a lack of personal touch. Candidates may feel disconnected from the hiring process if they only receive automated messages and cannot speak with a human recruiter.

#### Technical issues

Like any software, recruitment automation platforms can experience technical issues that can disrupt the hiring process. This can cause delays and frustrations for both recruiters and candidates.

#### Cost

Recruitment automation platforms can be expensive, especially for smaller businesses with limited budgets. While these platforms can save time and effort in the long run, they may require a significant upfront investment.

# Overreliance on algorithms

Recruitment automation platforms rely on algorithms to screen resumes and shortlist candidates. However, these algorithms can sometimes be flawed or biased, resulting in the rejection of qualified candidates or the selection of less qualified candidates.

#### Limited candidate pool

While recruitment automation platforms can help recruiters reach a wider pool of candidates, they may also limit the diversity of the candidate pool. This is because certain candidate groups may be less likely to use job boards or social media platforms where job postings are automated.



The global recruiting automation software market was valued at around **US\$ 496.8** Mn in 2021. With a projected CAGR of **2.7%** for the next ten years, the market is likely to reach a valuation of nearly **US\$ 660 Mn** by the end of 2032.

-Future Market Insights



# **Recruitment Stage**



**Candidate Sourcing** 

# **ATS Features**

Job board integration, social sourcing, Employee referrals, Career websites,

# **RAP Features**

Advanced search capabilities,
Automated job distribution,
Al-based job matching,
Advanced sourcing analytics,
Employer branding, recruitment
marketing, Talent pipeline
building



Candidate Screening

Resume parsing, Candidate screening, Pre-screening assessments

Al-based resume screening, pre-screening virtual assistants, video interviewing, candidate scoring and ranking, Voice analysis



**Candidate Engagement** 

Email and SMS communication, Interview scheduling

Al-powered candidate
engagement, Automated virtual
assistants, Candidate
relationship management,
Personalized communications,
Text, email, SMS, social media
messaging, Nurturing campaigns



Candidate Assessments and Evaluations

Skills assessments, Behavioral assessments, Reference checking

Al-powered skills assessments,
Personality assessments, Cognitive
assessments, Predictive analytics,
Candidate video assessments,
Automated reference checking,
Automated proctoring, Assessment
marketplace, Gamification



**Candidate Onboarding** 

Electronic offer letters, Digital signatures, Onboarding forms

Automated onboarding, Integrated background checks, Digital offer letters, electronic signature capabilities, New hire surveys



# Choosing the right solution: Questions to ask when considering a new recruitment technology solution



Adopting new recruitment technology is a significant investment, so it's essential to ask questions before considering a new solution. Here are some crucial questions to consider:

What recruitment needs does this technology solution cater to?

How easy is the technology to use, and what kind of training and support is available?

What is the cost of the technology, and what are the potential returns on investment?

How does this technology integrate with other HR and recruitment systems currently in use?

What measures are in place to protect sensitive candidate and organizational data?

Is the technology customizable to suit the specific needs of your organization?

How does this technology align with your organization's recruitment strategy and goals? What metrics are available to measure the success of this technology in the recruitment process?

How does this technology improve the candidate experience, and what features are available to enhance communication and engagement with candidates?

What is the timeline for implementation, and what resources are needed for a successful deployment?

# Conclusion

ATS and Recruitment Automation Platforms provide immense benefits to talent acquisition professionals and recruiters. These platforms can enhance the efficiency of recruitment processes and improve the overall candidate experience. However, it is also important to acknowledge that these platforms may have drawbacks, such as perpetuating bias and limiting human interaction in the recruitment process. To ensure that these platforms are used effectively, talent acquisition professionals and recruiters should adopt best practices in the recruitment process.

Regular analysis of recruitment data is also crucial to avoid any unintended consequences and ensure that these platforms meet organizational hiring goals. By following these recommendations, talent acquisition professionals and recruiters can incorporate ATS and recruitment automation platforms into their recruitment processes, making data-driven decisions that support their organization's success.

# **Need expert advice?**

Talk to the team at impress.ai. We've reimagined the recruitment process for organizations of all sizes and industries, from large public sector clients to agile consultancy firms, helping them screen, engage, and evaluate top talent accurately.

## **About impress.ai**

impress.ai, an enterprise-focused recruiting software provider focusing on making accurate hiring easier. Its software helps large enterprises to streamline their recruitment process by enabling them to screen, engage, evaluate and hire talent with accuracy, consistency, & efficiency. We have partnered with leading businesses globally, offering 24/7 recruitment capability, helping them qualify the best candidates, increasing their hiring efficiency, and improving employee retention while consistently delivering superior candidate experience.

Headquartered in Singapore, impress.ai has a regional presence in the USA, Australia, India, and Indonesia. impress.ai was accredited by IMDA under the Accreditation@SG:D programme and has won 'Silver' in the Most Promising Innovation category at SG:D Techblazer Awards 2020.

## Interested in more information?

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